

MEMORANDUM

Date: July 10, 2020

To: Residents, Staff, Family Members and Board Members of TLRC

From: R Kevin McFeely, President & CEO

Re: Visitation Update

We continue to receive questions about visitation to our campus and residents and wanted to provide you with a quick update as to what is happening.

My last memo to you indicated we would be receiving guidelines about the reopening of Nursing Homes and Assisted Living Communities soon. There have been three webinars scheduled by the State of Washington over this past week to discuss the procedures to be utilized to allow visitation to occur. Unfortunately, all three of these were cancelled, the most recent being yesterday, as the various State Agencies are trying to agree on what these guidelines should be.

Please know we share your anxiety and frustration surrounding visitation practices. Once we are provided guidelines, we will quickly develop protocols for TLRC and share them with you. Until this happens, we are not able to allow visitation to occur on our campus. Visitation through closed windows will continue to be allowed and our incredible staff will continue to utilize technology such as Skype and Facetime to remain in touch with loved ones.

Thank you for your understanding and patience as we continue to work to keep residents and staff members safe and healthy.