

MEMORANDUM

Date: July 1, 2020

To: Residents, Staff, Family Members and Board Members of TLRC

From: R Kevin McFeely, President & CEO

Re: Visitation Clarification

As we are approaching the July 4th holiday, it has come to my attention that there is confusion surrounding visitation policies currently in effect for our residents as related to Governor Inslee's Safe Start Program.

As you are aware, Pierce County is currently in Phase 2 of the Governor's Safe Start Program. This phase has allowed residents in our independent living areas (Apartments and Six-Plexes) to leave the campus to run errands, visit with friends, family members or visit our beautiful state parks.

Despite this, we are not able to allow visitation to occur on our campus due to protocols still in place related to the Health Center and Assisted Living apartments. We continue to operate under the guidance of CMS for the Health Center and Washington Department of Health for the Assisted Living apartments, which there is still a no visitor directive in place. We have allowed visitation through closed windows to take place and our staff have done a great job in utilizing technology such as Skype and Facetime to remain in touch with loved ones.

Please know we look forward to allowing in-person visits to happen and are expecting to receive guidelines within the next week for the reopening of the Health Center and Assisted Living apartments. Once we receive these guidelines, we will develop our plan for visitation practices and send out this information.

I recognize this can be frustrating, trying to understand all the rules currently in place. We share your frustration. Our overall goal is to keep our residents and employees safe and healthy. We are monitoring guidelines each day and assure you once we are offered the ability to allow visitors, we will share our protocols with you and begin to allow visits to our campus. Until this happens, you are respectfully asked to not visit on campus with your relative who is a TLRC resident. Your observance of this is greatly appreciated.

Thank you.